

Chat Transcript: Technology CE Advisory Group for LibraryLinkNJ July 6, 2011

Bob Keith:Anybody have a spare Google+ invite?
Amy Kearns:Sorry not yet
Amy Kearns:still waiting for mine! ;_0
Amy Kearns:;-)
Beth Cackowski:Hi Everyone!
Amy Kearns:Hey beth!!!!
Madel Tisi:hi everyone!
Krista Horan:Hi Beth
Maureen Wynkoop:Good morning.
John LeMasney:Hi everyone.
Krista Horan:Hi John
John LeMasney:
Dave Lisa:Facebook announcement coming today sometime...
Amy Kearns:Hi John
Amy Kearns:about what, Dave?!
John LeMasney:Hi Krista, Hi Amy!
Sophie Brookover:Hi, everyone!
Amy Kearns:hi Sophie!
Dave Lisa:Some type of partnership with Skype I've read, Amy.
Amy Kearns:oh facebook and skype oh i see
Dave Lisa:Also an official FB iPad app was announced as in the pipe by FB
John LeMasney:Google Plus pressure
Amy Kearns:yeah
John LeMasney:long overdue.
Dave Lisa:I was somehow able to register with Google + without an invite?!?
John LeMasney:yes
Nancy Madacsi:yes
Sophie Brookover:I've seen it once or twice. :-)
Wayne Bivens-Tatum:not yet
Gair Helfrich:NOT yet
Amy Kearns:It was like that earlier Dave, but then they limited it b/c of so many people sign up for Google +
Sophie Brookover:URL for those who haven't checked it out yet: <http://librarylinknj.org>
Dave Lisa:Yes indeed. The LLNJ site is great!
John LeMasney:@Dave there was a circle based invite loophole, but it's gone since night 1.
Sophie Brookover:Info on signing up successfully for your user account is right in the middle of the page.
Dave Lisa:Ah, I see. That explains it. Thanks John.
Sophie Brookover:The PDF & screencasts are very useful. Be sure to read/watch first, before signing up for your user account!

John LeMasney:What is it built upon?

Sophie Brookover:rupal.

John LeMasney:figured

John LeMasney:thx

Sophie Brookover:On our end, it's been a dream to use -- very easy for us to add & edit content.

Sophie Brookover:How are you, our end-users, liking it?

John LeMasney:love it.

Dave Lisa:I love the LLNJ site. Very usable and intuitive. I love the Forums area!

John LeMasney:rupal is blowing up at Princeton U.

Sophie Brookover:Thanks! I'll pass that along to Mi-Sun.

John LeMasney:good

John LeMasney:mic unavailable

John LeMasney:blowing up == great usage

John LeMasney:increase in usage

Sophie Brookover:just a sec!

John LeMasney:I do not have a Library affiliation, required in sign up.

John LeMasney:Anyone want to adopt me>

John LeMasney:

Amy Kearns:there's no one like John! :-)

John LeMasney:Thx Amy!

Cheryl OConnor:not the public per se

John LeMasney:Will do Joanne!

John LeMasney:k.

Sophie Brookover:I'll post URL from old webinar wiki to refresh folks' memory!

Beata Barrasso:looking forward to e-summit

Sophie Brookover:most recent past programs: <http://librarylinknj.org/content/continuing-education-past-programs>

Rich Loomis:They have been really helpful!

John LeMasney:I think the topics were good ones.

Sophie Brookover:And older past ones:

<http://slcwebinars.pbworks.com/w/page/32444070/Recordings-and-Handouts>

Amy Kearns:The topics have been good

Amy Kearns:many of my staff have attended

Krista Horan:Agreed, good topics and looking forward to E-summit.

Amy Kearns:I haven't personally attended yet - but will attend the upcoming mobile tech one

Beth Cackowski:I really liked "Get the Word Out" using FB and Twitter for PR

Amy Kearns:my staff has given me good feedback on them - they like them

Sophie Brookover:coming up!

Cheryl OConnor:We have 150 signed up for E-Summit right now. Sign up ASAP if u r interested in attending.

Gair Helfrich:Have only had a chance to attend a few, but others have enjoyed them

Amy Kearns:the speaker choices have been good - good experts in the field

Sophie Brookover:Here's the link for Jason's upcoming webinar:
<http://librarylinknj.org/content/advanced-topics-mobile-technologies-libraries-how-do-we-do-stuff-anyway>

Amy Kearns:and the idea your mentioning of follow-up sessions more in-depth is good!

Sophie Brookover:I was just looking at his slides this morning -- it's a very nice step up from what he offered in March.

Sophie Brookover:Registration for Jason's webinar tomorrow (10-11:30 AM) is technically closed, but if you aren't registered & want to be, let me know. I can #makeithappen for you. :-)

Beth Cackowski:#makeithappen

Maureen Wynkoop:I'm looking forward to Jason's workshop tomorrow and the e-summit.

Phillip, BELS:The variety of programming this year was great, and us school folk appreciate the separate list for us. BELS was quite disappointed that we were not able to host one ourselves.

Madel Tisi:I haven't attended any of the webinars yet but I intend to in the near future! I will also advertise coming webinars with my friends and colleagues

Nancy Madacsi:I would also like to attend tomorrows webinar

Amy Kearns:Are all of them archived and available?

Dave Lisa:Robert Lackie's session at the membership meeting was great, and unique!

Sophie Brookover:Amy, check the links above to past programs. Everything we've done so far is available.

Sophie Brookover::-)

Sophie Brookover:There seems to be a problem w/the links I posted here in the chat.

Amy Kearns:no no

Amy Kearns:it's me

Amy Kearns:sophie

Amy Kearns:i figured it out

Sophie Brookover:Oh, good.

Sophie Brookover:Great!

Amy Kearns:they are opening in a diff browser

Sophie Brookover:Thanks.

Amy Kearns:okay thanks Joanne

Amy Kearns:good to know

Nancy Madacsi:The registration seems to be closed for tomorrows webinar

Sophie Brookover:Yes, it is.

Sophie Brookover:But I can register you, myself.

Amy Kearnsidnt see any of them sorry

Amy Kearns:but my staff really liked the ones they went to

Nancy Madacsi:The copyright programs were very good

Sophie Brookover:Thanks, Nancy -- those were kind of my baby. :-)

Sophie Brookover:Glad you found them useful.

Krista Horan:wasn't able to, sorry

John LeMasney:I'm afraid I have another conflicting meeting in a few minutes. I wanted to say I thought that you are doing a great job with the site, and continued success. Joanne, I sent you my info,

and hope I can get access.

Sophie Brookover:Thanks, John!

John LeMasney:Thank you!!

Dave Lisa:Go EBSCO Bootcamps!

John LeMasney:Me too. I promise I will.

Amy Kearns:bye john!

Krista Horan:Bye John!

John LeMasney:Bye everyone!

Dave Lisa:See ya John!

Gair Helfrich:I think Karen talked with you about it, but we've been unable to budget for it yet.

Amy Kearns:have you thought of doing any aimed toward library assistants?

Nancy Madacsierhaps something about ILS systems

Sophie Brookover:We will be offering a ready reference for children's & teen library workers, which will be appropriate for LAs as well as librarians.

Nancy Madacsierhaps something about the changes in databases

Krista Horan:very true amy, we need the same and most of our staff don't have access to the devices personally

Sophie Brookover:Amy, would that be an in-person event?

Rich Loomis:Great suggestion Amy. We have the same issues at SCLS!

Amy Kearns:i think webinars would work

Amy Kearns:for it

Amy Kearns:might need some in person offerings

Amy Kearns:not sure

Dave Lisa:Adapting to a customer's ereader preference will be an important issue for libraries as we move forward. Lots of different handheld preference choices!

Sophie Brookover:I would love to do something that is a combination -- start w/a webinar and follow-up with an in-person event. Could have bundled registration.

Amy Kearns:sounds good sophie

Sophie Brookover:We'll put it in the hopper!

Krista Horan:sounds perfect sophie, I know my staff would need the hands on

Sophie Brookover:I think *everyone* needs hands-on.

Cheryl OConnor:We could get some more input from the list and/or forums

Amy Kearns:we have demos of nooks and knidles and ipad but others may not and may need hands on

Amy Kearns:Nancy, where are you again?

Krista Horan:we have a few devices owned by staff and a new ipad we just got, but no ability to train staff on them yet or demo anything

Amy Kearns:we are thinking of moving to Bywater here at Middletown - we have Koha

Nancy Madacsi:I was thinking about an environmental scan

Amy Kearns:like the RA idea for lib assistants too Sophie

Nancy Madacsi:What is out there and how databases are changing

Madel Tisi:Amy, is Bywater open source too? We are using Koha at Ramapo.

Sophie Brookover:Amy, I'll shoot you a link to a webinar we held in June on Children's RA. Very useful

for LAs.

Phillip, BELS: Many school librarians are being asked by their principals/superintendents these days to incorporate emerging technologies (nook, kindle, iPad, social media, etc.) in order to compete with other districts and private schools. These initiatives are sometimes on the expensive side and librarians have very little room for error when it comes to implementation. Programming about how to get the most “bang for your buck” and even how to deal with these requests in the first place (especially if they are awful ideas being handed down from on high) would be extremely helpful.

Amy Kearns: ByWater is a vendor for Koha

Amy Kearns: open source ils

Dave Lisa:

Sophie Brookover: Amy, here you go: <http://librarylinknj.org/content/reader%E2%80%99s-advisory-youth-services-providers-if-you-like%E2%80%A6>

Amy Kearns: Thanks Sophie!

Amy Kearns: Good issue, Phillip

Sophie Brookover: My pleasure!

Amy Kearns: Madel - are you Ramapo College? who is your Koha Vendor?

Madel Tisi: Amy, oh ok, thanks. We are with WALDO

Sophie Brookover: Phillip, that is a major issue, and feels like a webinar series or other large-scale discussion to me.

Amy Kearns: ok thanks Madel

Sophie Brookover: Would a best-practices series of webinars (2 or 3) addressing each type of emerging technology, w/practitioners using them well work for you?

Dave Lisa: On Demand Web-based Training on the NJSL site:

http://ldb.njstatelib.org/ldb_home/jerseyclicks/on_demand_training

Sophie Brookover: And, I hope, other SL members)

Madel Tisi: Sophie, that sounds good

Phillip, BELS: Sophie, yes a series might work very well because it will give everyone time to digest in between each session. Your idea sounds like it could work quite well.

Amy Kearns: is that a free open source thing Bob?

Sophie Brookover: Great -- thanks, Phillip!

Bob Keith: It's subscription based

Bob Keith: <http://www.squarespace.com>

Sophie Brookover: I have some ideas about good potential speakers.

Sophie Brookover: please let me know if there's anyone you think is a must-have.

Amy Kearns: thanks bob

Bob Keith: np

Sophie Brookover: jroukens@librarylinknj.org & sbrookover@librarylinknj.org

Sophie Brookover: and of course, coconnor@librarylinknj.org

Joanne Roukens: ok

Joanne Roukens: sounds good

Amy Kearns: I think they are a good fit to the original mission and I am willing for this group to do that type of work

Amy Kearns:i find it is sometimes necessary and mmost beneficial to meet in person sometimes though
- in know everyone is strapped for time etc

Amy Kearns:and i certainly love tech!

Beth Cackowski:I think it's a natural fit for this advisory group

Amy Kearns:especially as far as sharing goes - best practices and failures and things people are trying -
in person is really best for that I feel

Krista Horan:The new Objectives seem to follow along with our mindset and many on board are tech
savvy.

Nancy Madacsi:I would like to see how to guides on things like Gimp, Inkscape etc.

Amy Kearns:maybe round tables - or lunch time things around the state

Amy Kearns:to share

Rich Loomis:I think it is a good idea!

Amy Kearns:and then sahere back to a larger group somehow!?

Sophie Brookover:Sharing back via the forums seems like a natural fit.

Sophie Brookover:If the larger group you're referring to is our membership in general, especially.

Amy Kearns:that would work sophie

Amy Kearns:regional round tables or meetings on a regular or rotating basis or something

Nadine Sergejeff:Yes. Webinars work well for me, difficult to attend off-site meetings when we are so
short-staffed

Bob Keith:Sharing is needed very much, but how to share to the people who really need it (and usually
aren't part of sessions like that?)

Amy Kearns:to meet and discuss wahts wrorking and not

Dave Lisa:I think that LLNJ has made many bold moves toward streamlining and improving
communication in the profession, and the forums will be important in that regard.

Amy Kearns:yes

Beth Cackowski:Yes!

Maureen Wynkoop:Yes

Nancy Madacsi:Yes,

Amy Kearns:Bob I agree

Amy Kearnsave I agree

Krista Horan:Yes

Madel Tisi:I think that's a good idea, Joanne

Amy Kearns:maybe could have webinars on the sharing m eetings then?

Cheryl OConnor:Our colleagues have sorely missed in person meetings and networking

Krista Horan:I think face to face time is VERY important

Amy Kearns::-)

Rich Loomis:Face to Face would be great!

Phillip, BELS:Agreed

Nancy Madacsi:I would like to attend an onsite meeting

Sophie Brookover:Amy, I like that idea -- they'd be informal, and members of this group could be the
speakers.

Sophie Brookover:Maybe 5-7 mins each?

Dave Lisa:A combination of f2f and virtual meetings continue to be imporant, I think.

Luca Manna:Yes, certainly.

Amy Kearns:i think a working session fo this group in persn would be great

Madel Tisi:Yes I'd come to a face-to-face meeting

Gair Helfrich:I much prefer face to face meetings because it's much harder to multi-task in a face to face meeting. That means I pay attention more and get more out of the meeting. (And for the most part, staff can't interrupt me.)

Amy Kearns:yes sophie

Amy Kearns:would work

Cheryl OConnor:We could set up several meetings sites too

Amy Kearns:i am wiling to travel

Madel Tisi:Me too!

Amy Kearns:i think we shoudl try our best to get this gropu to ONE meeting

Bob Keith:Maybe people from NJSL, LLNJ, or this group could go out and evangelize to the libraries that traditionally don't really participate in sharing discussions so that they can benefit from the information being shared?

Krista Horan:I have found that even casual lunch meetings have helped me work through some issues that I was having great difficulty with and just having a non-work related lunch with a fellow librarian helped work throught it.

Amy Kearns:yup krista! ;-)

Maureen Wynkoop:I would prefer one central meeting - the trek to your office is quite long from the south!

Nadine Sergejeff:Yes, I would travel to at least one meeting

Nancy Madacsi:I agree with Amy, and I generally willing to travel

Krista Horan:I can travel too.

Cheryl OConnor:OK re a central meeting.

Gair Helfrich:Travel within the state is not a problem for us

Dave Lisa:Good point Krista. This is also something we tried to accomplish in the past with the CJRLC Tech Group.

Krista Horan:If Neptune counts as central I can try to see if our room is available.

Cheryl OConnor:This would be an oppportunity to open it up to not only the task force but other interested folks - OK?

Nancy Madacsierhaps we could involve people with a list-serv tech topic every other week?

Krista Horan:And yes Dave, that was one of our best accomplishments of CJRLC Tech

Nadine Sergejeff:At a prior meeting, we discussed lunch time tech talks. I would be interested in attending something like this

Amy Kearns:we also tried to get lunch n learns online meetings/discussions in the old cooperatives before

Amy Kearns:we also tried to get lunch n learns online meetings/discussions in the old cooperatives beforemight work

Amy Kearns:every friday for like an hour

Amy Kearns:just talk about a tech topic

Amy Kearns:online

Amy Kearns:like this

Beth Cackowskierhaps we could do a combined LLNJ Tech Advisory Group/NJLA IT Section meeting??...BBut I defer to Doug as new President of IT!

Cheryl OConnor:I like that

Amy Kearns:yeah heh heh Beth true

Krista Horan:My problem with that Amy is with our smaller staff my lunch is whenever I can grab it unless I have a scheduled meeting

Amy Kearns:makes sense to have an NJLA IT meeting / LLNJ TECH GROUP meeting

Amy Kearns:sure

Doug Baldwin:I liike it!

Amy Kearns:i hear you krista yes

Amy Kearns:Yay Doug!

Sophie Brookover:I love that idea, too!

Krista Horan:I do like the combined meeting idea

Cheryl OConnor:I have to leave for another meeting. Thanks to all!!

Amy Kearns:Bye Cheryl

Doug Baldwin:bye cheryl

Krista Horan:Bye Cheryl

Madel Tisi:Bye Cheryl

Sophie Brookover:bye, Cheryl!

Joanne Roukens:share again the name of the ILS at Centenary

Sophie Brookover:It's Nicole Engard's company.

Amy Kearns:it might be good to post someplace who is on Koha

Amy Kearns:so people can refer to it

Amy Kearns:there aren't that many in NJ but more are coming on board

Amy Kearns:so we can network together with each other

Amy Kearns:I meant for LLNJ

Amy Kearns:to put up a place for us to all list oursevles

Amy Kearns:as Koha

Amy Kearns:so we can connect

Amy Kearns:withe ach other

Madel Tisi:Good idea Amy!

Amy Kearns:thanks

Amy Kearns:If we can list ourselves on the site someplace yes thanks

Amy Kearns:so we can find each other

Amy Kearns:theres lots of space/needs for collab with Koha

Amy Kearns:thank you

Sophie Brookover:Google+?

Dave Lisaatiently waiting for the "awesome" Facebook announcement coming up later today.

Bob Keith:<http://plus.google.com>

Sophie Brookover:All I know is what i saw on that site.

Sophie Brookover:I'm waiting very impatiently for my invite.

Doug Baldwin:Interestingly, just caught tweet that they will not be allowing private profiles on there as of July 31, major diff from FB

Doug Baldwin:wondering if they will incorporate good stuff from Wave?

Sophie Brookover:Oh, Wave.

Beth Cackowski:You were the wave guru

Amy Kearns:hehheh

Doug Baldwin:concern with something like this would be if company went under/sold off, could content be migrated out somehow

Joanne Roukens:<http://www.squarespace.com/>

Nadine Sergejeff:I would appreciate if members could post info like this in the forum. Sometimes it's hard to keep up.

Joanne Roukens:good point Nadine

Doug Baldwin:true..

Amy Kearns:yeah as long as you have ownership of your content

Amy Kearns:it could be okay

Doug Baldwin:ricing does look very cost effective as a total solution

Sophie Brookover:sure!

Amy Kearns:just started looking into poll everywhere anyone using that for anything interesting/useful?

Nancy Madacsi:Bing has a rewards program

Dave Lisa:@librarylinknj on Twitter! Love it.

Krista Horan:Sorry just got back yesterday to work and trying to catch up

Sophie Brookover:<http://slcwebinars.pbworks.com/w/page/32444070/Recordings-and-Handouts>

Maureen Wynkoop:Is anyone allowing patrons to use their iphones/droids to store their library cards to use when checking out?

Amy Kearns:<http://www.polleverywhere.com/>

Sophie Brookover:Maureen, how would they do that?

Bob Keith:I heard that OnLive is going to be doing business app streaming in addition to video game streaming.

Phillip, BELS:We're in the middle of migrating to Polaris with BCCLS, so I unfortunately have very little exciting news to share, lol.

Rich Loomis:Maureen-We are testing it out at SCLS.

Amy Kearns:lol phillip

Amy Kearns:i'll wait til after maureen goes

Doug Baldwin:for anyone looking to create iphone/android app.. check out <http://buzztouch.com> but would need to install sdk to compile the code, but it does use point and click interface to create the app.. playing with it this week

Dave Lisa:@Maureen: Sparta Public Library is doing that now.

Krista Horan:Amy , Ellen Parker is a big PollAnywhere advocate

Amy Kearns:ah thanks, Krista

Bob Keith:@Maureen I agree, there should be no problem with that.

Dave Lisa:I can elaborate on Sparta PL's success with that

Rich Loomis:We had to buy a couple of new scanners, but it is working well.

Amy Kearns:i am telling my board taht is coming

Amy Kearns:i am telling my board taht is comingwe dont do it yet

Doug Baldwin:will check that out Bo.. that would be sweet

Nadine Sergejeff:Thanks, Doug, good info

Luca Manna:What brands of scanners are being used. Not all can read the barcode through the glass.

Sophie Brookover:Re: creating apps vs. creating mobile websites that act like apps, tune in tomorrow!

Doug Baldwin:no you can get the developer account for free as far as Apple

Sophie Brookover:Jason will be covering that issue in some significant detail.

Amy Kearns:but places like DCPL i belive made their app available for anyone to use to craete their own?

Bob Keith:I think a larger discussion of the application of the Internet vis-a-vis libraries is needed. Just because everyone else is jumping off a cliff doesn't mean you have to as well!

Doug Baldwin:though for libraries may be better off with mobile website

Rich Loomis:We are using Boopsie at SCLS. Launching in early August.

Doug Baldwin:CPL released their source code so if you wanted to build on it you could

Amy Kearns:right

Amy Kearns:thats what i meant

Nadine Sergejeff:Card Star or Keyring app, are a few I think?

Doug Baldwin:that is true..

Doug Baldwin:how was your experience with Boopsie?

Sophie Brookover:Harford County Library in MD has a very nice mobile website that functions like an app.

Sophie Brookover:Washington DC

Doug Baldwin:correct Sophie

Rich Loomis:We let the patron use an app like CardStar to just store the card number.

Sophie Brookover:And they (Harford County) are willing to share their source code.

Joanne Roukensoes anyone know of a library in New Jersey (or are they doing it themselves) that uses IPADs or other tablet devices for roaming reference?

Amy Kearns:i think piscataway mayb e doing some

Amy Kearns:ask James k if so

Amy Kearns:not sure

Doug Baldwin:I think they do too Amy

Sophie Brookover:Yeah, I think they are.

Nadine Sergejeff:Rich, does that work well (Card Star)?

Amy Kearns:yeah is card star for jsut the number or doyou stil scan it?

Doug Baldwin:we have one here and I use it to answer questions and demo LsitenNJ if that counts

Rich Loomis:Yes! We have used for about 2 months now.

Sophie Brookover:ooh, I have another question -- are any libraries (smaller ones, esp) using Square for taking payments?

Sophie Brookover:For fines, donations, etc.

Amy Kearns:Square?

Sophie Brookover:It's a little device, square-shaped, that plugs into a smart phone & lets you take credit card payments.

Amy Kearns:oh oh yeah

Sophie Brookover:Hang on a sec, I'll get a link.

Amy Kearns:i see

Doug Baldwin:oooooh cool

Sophie Brookover:There was a great article about it in Wired last month.

Amy Kearns:really!?

Amy Kearns:so you have to pay per transaction still?

Amy Kearns:SHARERS

Nadine Sergejeff:Thanks to everyone for sharing such great information!

Krista Horan:I imagine you'd still have to pay for the procesing

Amy Kearns:yeah

Rich Loomis:FYI-With Boopsie we are going to allow patrons to check out materials with the cell phone.

Amy Kearns:we are looking into taking credti card payments online

Amy Kearns:cool Rich!

Amy Kearns:can't wait to find out more about this!!!

Amy Kearns:you must share with us!!!!

Nancy Madacsi:neat

Sophie Brookover:http://www.wired.com/magazine/2011/05/mf_gadorsey/all/1

Doug Baldwin:thanks Sophie

Krista Horan:We've been researching the online cc payments, but so far it hasn't seemed cost effective with all the other fees

Rich Loomis:I'll be happy to share.

Krista Horan:associated fees

Amy Kearns:thanks sophie

Samantha Marker:amy, please share anything you learn about CC payments.

Amy Kearns:yes i will

JP:hey, does anybody wanna try out a google+ video chat?

Amy Kearns:we are looking into comprises smartpay

Amy Kearns:right now

Amy Kearns:will share

Amy Kearns:HI JP

JP:hi

Sophie Brookover:Hi, JP!

Krista Horan:Hi JP

Doug Baldwin:hey JP

Amy Kearns:Yeah but Bob has not account lol

Sophie Brookover:yes, please.

Sophie Brookover:Me, too!

Amy Kearns:me too! LOL

Amy Kearns:lol

Amy Kearns:you guys are all great - i think i better get going soon

Nadine Sergejeff:I need a camera too!

Amy Kearns:tomorrow we are skype interviewing someone in New MExico!

Amy Kearns:for the open position here

JP:wow

Sophie Brookover:Nice, Amy!

Sophie Brookover:That's some reach you've got.

Amy Kearns:lol

Krista Horan:Good luck with the prospect Amy. He sounded really promising!

Amy Kearns:he wants to move to NJ what can i say!?

Amy Kearns:yeah we'll see!

Nancy Madacsi:Love to know more about Skype interviews

Doug Baldwin:tell him/her to take laptop somewhere scenic.. tell them it will help their chances

Amy Kearns:very easy to do Nancy

Amy Kearns:lol

Krista Horan:To work with you, who wouldn't cross the country?

Rich Loomis:Bye everyone.

Nancy Madacsi:How to set it up for our users

JP:I AGREE WITH KRISTA

Amy Kearns:lol

Amy Kearns:thanks

Doug Baldwin:thank you everyone

Amy Kearns:bye look forward to more with this group!

Bob Keith:http://s-ak.buzzfed.com/static/imagebuzz/web02/2009/9/14/23/anigif_slow-clap-my-friend-slow-clap-959-1252984217-64.gif

Krista Horan:THanks all, look forward to the transcript

Amy Kearns:OMG LOL BOB

Doug Baldwin:very classy Bob

Bob Keith:I try.

Madel Tisi:thanks everyone. Lots of useful info!

Amy Kearns:thanks Joanne

Nancy Madacsi:Thanks

Beth Cackowski:Bye!

Sophie Brookover:Thanks for coming, everyone!

Doug Baldwin:bye all!

Krista Horan:Bye all

Dave Lisa:Thanks all! Bye.

Amy Kearns:bye bye

Bob Keith:One last one: <http://www.youtube.com/watch?v=jHjFjVeCQs>

Nadine Sergejeff:Thank you. This was great.

Doug Baldwin:thx Bob needed that!

Dave Lisa:lol bob