

# LibraryLinkNJ FY19 Virtual Town Hall Meeting

September 18, 2018

## Q&A Transcript

Looking for the recording of this meeting? Both the recording and the presentation slides are available at

<http://librarylinknj.org/support/town-hall/09182018>

Joanne Roukens: (9/18/2018 10:43) Important Points: Your online meeting hosts are Joanne Roukens and Sophie Brookover.

Your microphone will not be enabled

Please ask all your questions, (either about online procedures or pertaining to the meeting) in the chat box

We will first be listening to a presentation by Executive Director Kathy Schalk-Greene for approximately 35 minutes and then the meeting will be open to your questions

We will not be available to assist you with technical issues today, either before or during the meeting, so we have prepared the information below as guidance if you have any technical questions or problems please refer to the troubleshooting tips on page 2 of the Adobe Connect Visual Quickstart Guide:

<https://www.adobe.com/content/dam/acom/en/products/adobeconnect/pdfs/VQSG-Participants.pdf>

Joanne Roukens: (10:51) If you have any persistent problems with your audio/video during the meeting, we find that exiting and re-entering the meeting room fixes most issues. Occasionally you might experience some audio delay. This is usually caused by bandwidth issues and should correct itself in less than a minute.

Jackie Oshman: (10:52) yes

David Costa: (10:52) yes

Donna Rosinski-Kauz: (10:57) Will a recording of the meeting be released? I cannot get the audio to work.

Sophie Brookover: (10:58) Hi, Donna, just to confirm textually what I said a moment ago, we will be recording this session and making it available on our website on today's event page

Sophie Brookover: (10:58) Only Kathy, Joanne, Mi-Sun, and I will be using microphones today

Sophie Brookover: (10:59) We invite you to participate via the chatbox with any questions you may have

Sophie Brookover: (10:59) But you should all be able to hear us

Sophie Brookover: (11:09) Advocacy Task Force members:

<http://librarylinknj.org/about-us/task-forces/advocacy>

Sophie Brookover: (11:10) We'd love to hear from you if you haven't responded to the survey yet: [https://www.surveymonkey.com/r/prioritize\\_llnj](https://www.surveymonkey.com/r/prioritize_llnj)

Sophie Brookover: (11:15) Upcoming virtual town hall meeting dates:

<http://librarylinknj.org/support>

Sophie Brookover: (11:16) :-)

Eric @ BCCLS (12 directors): (11:19) How can we budget for delivery from July 2019-December 31?

Justine Tomczak, Clifton: (11:19) Is it possible that libraries will be assessed for delivery again for the second half of 2019?

Jackie Oshman: (11:19) How does cost sharing work with consortiums? Each library still got a bill or the consortium as a whole?

Seth Stephens: (11:20) Specifically, who are the intended recipients of the LLNJ Advocacy campaign

Larry McNamara: (11:20) If the \$500 cost share ceiling is stopped in the future can a library change it number of stops; cgoing from 4 to 3 stops per week? Larry from Mercer County Library

Nancy Cohen: (11:20) What has been the response from NJSL regarding LLNJ's budget issue? Any optimism for increased NJSL funding?

Susan Permahos 2: (11:22) The estimated bill is based on 4/wk stops. Does that mean that libraries with 5 day a week delivery will be cut to 4 days?

Ruth Lufkin: (11:24) What efforts, if any, are being undertaken to change the way libraries move materials around and therefore make delivery more efficient (and hopefully then more cost effective)?

Joe Galbraith: (11:25) Are there plans to implement a "performance guarantee" with respect to delivery?

Montclair, Glen Ridge, Bloomfield, Milburn, Roseland: (11:26) Is there a multiyear budget plan? If LLNJ is funded for another fiscal year is there a plan for creating a sustainable budget?

Linda Cubberley: (11:36) Is the commitment to pay for delivery for 2019, 11-8-2018 or 11-18-2018?

Jane Crocker: (11:36) Is it possible to reduce delivery stops for academic libraries during the summer months when traffic is low and many are closed on Fridays and how would that affect the cost share pricing?

Eileen Palmer: (11:38) What is the estimated total budget for FY20 and how much is the current state library allocation to LLNJ?

Usha Thampi-Lukose: (11:41) Will the \$500 cost sharing among member libraries be eliminated if/when funding is restored before the June 2019 deadline

Old Tappan: (11:42) If BCCLS does delivery independently, will that reduce state funding for LLNJ?

Justine Tomczak, Clifton: (11:44) Clifton's Allwood Branch also received a \$500 est bill. Is this in addition to any cost we'd be paying as a 2nd stop? Or are additional stops also being capped at \$500?

Lynnette Fucci: (11:47) Sending on behalf of Tonya Garcia: For future planning, if the budget remains flat funded, will the next LLNJ budget be reduced to meet this level of funding?

Eric @ BCCLS (12 directors): (11:47) Are all of the BCCLS libraries being reduced to 4 stops, because that's what they've received in communication. ? (Question is from Terrie @ New Milford)

Ricardo Pino: (11:48) Is it in the bylaws that a LLNJ budget has to be approved at a June membership meeting? If so, it leaves no room if the membership is unsatisfied with the budget or would like to discuss, negotiate, and make changes. Why can't we have the budget earlier and an initial vote earlier ?

Ruth Lufkin: (11:51) Further clarification on the question about "efforts, if any, are being undertaken to change the way libraries move materials around and therefore make delivery more efficient (and hopefully then more cost effective)?" :In 2018 we are handling delivery in the same way we've done for decades. Patron's reading/research practices and access to information about what is available to them is vastly changed. I was hoping that someone was investigating/developing recommendations to library staff for filling requests, e.g. limiting transfer of newer materials, implementing purchase plans to meet holds demands differently, etc. Also wonder what investigation has been done to compare costs for delivery based on per piece or weight vs. by stop.

Mi-Sun Lyu: (11:58) [https://www.surveymonkey.com/r/prioritize\\_llnj](https://www.surveymonkey.com/r/prioritize_llnj)

Sophie Brookover: (11:58) If you haven't yet, please participate in this quick survey:

[https://www.surveymonkey.com/r/prioritize\\_llnj](https://www.surveymonkey.com/r/prioritize_llnj)

Mi-Sun Lyu: (11:58) <http://librarylinknj.org/support>

Sophie Brookover: (11:59) Got a story about how LLNJ has made a difference in your career and community? Tell us all about it: <http://librarylinknj.org/node/add/support-librarylinknj>

Rick Vander Wende: (11:59) Thank you Kathy.

Sophie Brookover: (12:00) We're closing out the room. Thanks for being here today, all!