




Chat Virtual Reference

Technology Speed Dating
Monroe Public Library
March 19, 2014 Wed



Sharon Yang (yangs@rider.edu)
Associate Profess/Systems Librarian, Rider University

Chat Programs

- LibraryH3lp
- LibChat
- QuestionPoint
- Mosio
- Zoho
- Oracle Rightnow Cloud Chat Service
- Zopim
- LivePerson
- Digsby
- NTRChat
- Askalibrarian
- WIMZ
- CuteLiveChat
- RefChatter
- LiveAssistance
- Askaway
- Olark
- PHPLive!
- LiveHelp