

The Reality of Now: Customer Service in a Pandemic MentorNJ Webinars, May 27 and May 29, 2020

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Resources:

These are in no specific order and are not an exhaustive list.

- [MentorNJ](#)
- www.topcatsnj.org
 - [TOPCATS Best Practices for Opening New Jersey Libraries](#)
 - [TOPCATS Best Practice for Implementing a Curbside Service](#)
 - [FAQ](#)
- [NJSL COVID-19 Resources](#)
- <https://www.facebook.com/groups/LibrarySocial/>
- [Curbside Pickup Planning Checklist – Joan Serpico - from the NJLA Keynote](#)
- [5 Tips for Safely Reopening Your Office - Harvard Business Review](#)
- [ALA Library of the Future – COVID-19](#)
- [NJTA Webinar on Employment Law and COVID-19](#)
- [Superlibrarymarketing.com - Communicating during a pandemic](#)
- Libraryworkers.net
- [Urban Libraries Council Coronavirus Resources](#)
- [MentorNJ SelfCare Meetup - Discussion Notes](#)