Changes, Trends, and Values: **Telling Stories About the Library of the Future**

Miguel Figueroa American Library Association Center for the Future of Libraries

A Quick Review

Foresight is fundamentally about the study of change.

We can learn a great deal about the future by looking at what is happening now.

Bishop, Peter C., & Hines, Andy. (2012). *Teaching About the Future*. New York, NY: Palgrave Macmillan.



There are many futures, not just one.

The goal is not to know what will happen in the future, but to be ready whatever does happen and to have some sense of preparation.

Bishop, Peter C., & Hines, Andy. (2012). *Teaching About the Future*. New York, NY: Palgrave Macmillan.

"Foresight is thinking ahead to how trends, issues, and developments that can be observed in the present are likely to shape alternative futures

- What are the key forces that are shaping the future?
- What might be their possible outcomes?

 What implications could they have for the learning and actions that must happen in the present?"

Rhea, Marsha Lynne. (2005). Anticipate the World You Want: Learning for Alternative Futures. Lanham, MD: Scarecrow Education.

Collect signals from the future.

Combine signals into forecasts.

Create personal foresight.

Play with the future.

SXSW EDU. (2016, March 9). *Jane McGonigal | SXSWedu Keynote | How to Think (and Learn) Like a Futurist*. Retrieved from <u>https://www.youtube.com/watch?v=CKvMmtclUBA</u>

A Repertoire of Information: Signals from the Future

Organizational Context

Environmental Context

Global Context

"Scanning is a technique for detecting early signs of potentially important developments through a systematic examination of...novel and unexpected issues as well as persistent problems and trends."

Organisation for Economic Co-operation and Development. "Overview of Methodologies." Schooling for Tomorrow Knowledge Base. https://www.oecd.org/site/schoolingfortomorrowknowledgebase/futur esthinking/overviewofmethodologies.htm

SOCIETY

TECHNOLOGY

EDUCATION

ECONOMICS

POLITICS & GOVERNMENT

ENVIRONMENT

DEMOGRAPHICS

Scanning helps us formulate questions...

Why is it ____

but _____

"Envisioning and making the future must be a massively public endeavor....everyone needs to be a part of the conversation about the **future and become** actively engaged in making that future.

> Gorbis, Marina. (2016). "The Future as a Way of Life." https://medium.com/@mgorbis/the-future-as-a-way-of-life-4bc314ec97de

MANAGERS

STAFF

VOLUNTEERS

BOARDS

FRIENDS

A Repertoire in Action: Signals into Forecasts





Smithsonian Magazine "Chicago's Newest Library Is on a Train" (2015) AdWeek "Put Away the Selfie Stick, Live Like a Local, Urges Airbnb's New Campaign" (2016)



AdAge "What Amazon Go Means for the Future of Retail" (2016)

BBC "Actor Emma Watson launches Book Fairies worldwide" (2017)





Mobile Order & Pay

– NEW – On the Starbucks[®] app for iPhone



Chicago Tribune "Order ahead' catches on, making Starbucks victim of success" (2017)

NextCity "Bird Drops Scooters Without Warning in Three New England Cities" (2018)



Fast Company "Amazon Boldly Invents the Library" (2018)

ArsTechnica "City has a vision for mass transit that doesn't involve city buses" (2018)

A forecast isn't a prediction – it can just be one way of thinking about what may happen in the future.

Cornish, Edward. (2004). *Futuring: The Exploration of the Future*. Bethesda, MD: World Future Society.

Forecasting takes what was generated in scanning to create scenarios for both the **baseline** future (present trends continue) as well as alternative futures.

	Likelihood	Impact
Automation in the workplace will lead state and local governments to experiment with basic income proposals.		
Virtual reality (immersive or 360 video) will become the dominant instructional media format in K-12 education.		
Local governments will replace tax-funded transportation services with subsidized partnerships with on-demand transportation services.		

Order-ahead and unmediated check-out become the norm for retail transactions, especially among more affluent and educated consumers. Staffing and square footage shrinks at most outposts. High traffic "flagship" locations focus on experiences and entertainment.

Ride hailing services, having transitioned to autonomous cars, seek expanded business opportunities, including a new service that takes Little Free Library's "Take a Book, Share a **Book**" philosophy on the road, autonomously driving books, ondemand, across cities and towns.

"Dockless" and "floating" become the buzz words in civic innovation. **One startup explores** subscription access to floating book and media collections – adapting Yondr's locking pouch to secure materials across cities, accessible only to subscribers.

The reactions and interactions of people to forecasts can help us understand possible solutions, tensions, concerns, and opportunities for the future.

Some Things to Remember

The signals for the future arrive as inbound change (change that happens to us), but we build our future through outbound change (change that we create ourselves).

"If we shape our vision around only what seems possible today, we surrender our opportunity to structure a really great life for ourselves. Big changes and compelling visions requ some leaps of faith."

Ryan Gravel. Where We Want to Live: Reclaiming Infrastructure for a N Generation of Cities. St. Martin's Press: New York, New York. 2016.

Thank You

Visit our website www.ala.org/libraryofthefuture

Join our newsletter http://tinyletter.com/libraryofthefuture

Share your thoughts <u>mfigueroa@ala.org</u>