Track your public service statistics happily.

Prove your library's value to your community while saving precious staff time. Gimlet's streamlined data entry form means you'll get beautiful reporting data while keeping your staff happy and productive.

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Simple and Fast to Use
Our data entry interface is intuitive and simple to use, helping you record questions and get back to your job as fast as possible. Press “Enter” any time to record a digital hashmark.

Full-Text and Faceted Search
Build your knowledge base to help staff provide quick, accurate answers to patrons. Your data is indexed in real time, using a state-of-the-art full-text search engine.

Dynamic Reports
See trends and patterns at your service desks. See your busiest times and locations, and where patrons are asking the most challenging questions. Export data to your favorite spreadsheet or reporting tools.

Safe and Secure
Gimlet is served securely via HTTPS, ensuring your data is transferred using the safest, most modern cryptographic protocols. Data is backed up automatically to our secure servers in the cloud.

Your Data Belongs to You
It’s simple: The data you enter into Gimlet belongs to you. We’ll never resell your data. We promise. Export all of your data as CSV at any time. You’ll never be “vendor-locked” into using Gimlet.

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Over 750 Libraries Use Gimlet
We have clients of all shapes and sizes throughout the US and abroad. Here are just a few examples:

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• Portland Community College Library
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• University of Louisville
• University of Wisconsin-Madison

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• Columbus Metropolitan Library
• Kansas City Public Library
• Naperville Public Library
• Omaha Public Library
• San José Public Library
• St. Louis Public Library

GOVERNMENT LIBRARIES
• Law Library of Louisiana
• National Library of Medicine
• State Library of Kansas

LAW LIBRARIES
• Alameda County Law Library
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